

# The Knowledge Management Toolkit Orchestrating

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*Swarmy Meier-Ewert Joseph H. Boyett*

thoroughly revised to reflect today's latest tools, technologies and best practices, this hands-on guide walks students through the development of a state-of-the-art enterprise knowledge management platform that can leverage a company's existing investments in intranets, data warehousing, data mining, groupware and other technologies. It offers a complete roadmap for building KM systems incrementally, with each step delivering new business value and seamlessly building on the work that preceded it. Students gain hands-on experience by working through their own KM projects.

Amrit Tiwana offers a practical implementation guide for IT professionals who wish to standardize and strategize knowledge management.

1285c 8 The only how-to guide for building an enterprise knowledge management system until now, implementing knowledge management (KM) has been like nailing jelly to the wall, but not anymore. The Knowledge Management Toolkit delivers hands-on techniques and tools for making KM happen at your company. You'll learn exactly how to use KM to make sure that every key decision is fully informed as you build on your existing intranet, data warehouse and project management investments. Top researcher Amrit Tiwana walks you through the development of an enterprise KM system from start to finish, showing how every stage can serve as a foundation for later enhancements. 10-step roadmap for implementing KM successfully. Checklists help you focus on critical issues every step of the way. Interactive toolkit format guides your strategic design decisions. Identify your key intangibles and audit the knowledge you already have. Staff your project team and manage it effectively. Build a foundation of KM infrastructure that can evolve through results-driven incremental steps. Mobilize your organization's subtle tacit knowledge. Calculate and maximize ROI in KM systems. [kmtoolkit.com](http://kmtoolkit.com) Stay informed with the author's dedicated site, which provides ongoing support and updates from the KM community. Discover the best ways to align KM with business strategy. Avoid key KM pitfalls such as excessive formalization and overreliance on technology. Master prototyping and understand the new role of the chief knowledge officer. Tiwana also presents KM case studies from leading companies worldwide, from Nortel to Rolls Royce. If you're ready to transform KM from business school theory to real-world competitive advantage, start right here. CD-ROM included: Knowledge Management Toolkit including an interactive 10-step KM roadmap and easy-to-customize KM evaluation forms. Complete and unrestricted MindManager personal for creating, organizing and sharing knowledge maps. Performance Now Enterprise: a trial version of the 1-Change management tool. Frontpage 2000 45-day trial plus great tools for data mining, integrating mobile systems, workflow modeling and more.

this manual will enable the user to identify the changes that need to be made in order to leverage the company's intellectual capital and to bring about the processes infrastructure and organizational procedures that will enable you to build and use your corporate knowledge base

much has already been written on knowledge management at a fairly theoretical level this resource focuses for the first time on how to communicate the ideas behind knowledge management conduct a feasibility study within your organization prepare a plan for implementing knowledge management engage and involve everyone in the process start work on the changes to your processes infrastructure and procedures that will help you build and use your corporate knowledge base if you've been given the responsibility for this process you will need answers to the what where why and how of knowledge management that you can use to support your strategy and to communicate both up and down the organization these are provided in part i of the toolkit building a successful knowledge management process involves changing the culture and systems within your organization as well as people's behaviour part ii takes you through the organizational and cultural issues you need to explore prior to developing a project plan it also includes help on writing a business case and presents the different methods for auditing and locating knowledge within your organization finally part iii contains checklists activities and sessions that will enable you to crack some of the key issues such as the knowledge audit the project plan communication and training the success of your knowledge management strategy at an individual team and organizational level will depend on the ongoing involvement and commitment of everyone involved this toolkit doesn't offer any shortcuts in the process however it does offer a varied collection of facts figures techniques checklists and management tools that will help you and your colleagues every step of the way

the knowledge translation toolkit provides a thorough overview of what knowledge translation is and how to use it most effectively to bridge the know-do gap between research policy practice and people it presents the theories tools and strategies required to encourage and enable evidence informed decision making this toolkit builds upon extensive research into the principles and skills of kt its theory and literature its evolution strategies and challenges the book covers an array of crucial kt enablers from context mapping to evaluative thinking supported by practical examples implementation guides and references drawing from the experience of specialists in relevant disciplines around the world the knowledge translation toolkit aims to enhance the capacity and motivation of researchers to use kt and to use it well the tools in this book will help researchers ensure that their good science reaches more people is more clearly understood and is more likely to lead to positive action in sum their work becomes more useful and therefore more valuable

includes articles in topic areas such as autonomic computing operating system architectures and open source software technologies and applications

this book explores the potential of 2 0 and its synergies with the semantic and provides state of the art theoretical foundations and technological applications provided by publisher

this is the defining reference source for all theories concepts and methodologies within the km discipline it includes chapters on implementing km in organizations km systems acceptance km communication knowledge representation knowledge sharing km success models knowledge ontology and operational km and provides libraries with the defining reference to the field provided by publisher

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for graduate level courses in knowledge management and decision support systems this text presents a multi perspective approach to knowledge management it spans electrical engineering artificial intelligence information systems and business it aims to provide students with the right combination of theory technology and solutions

this text will fit in the mis majors course for knowledge management and for some decision support systems courses the km subject matter is a subset of content taught in the decision support systems course this 16 chapter text is about knowledge how to capture it how to transfer it how to share it and how to manage it awad takes students through a process oriented examination of the topic striking a balance between the behavioral and technical aspects of knowledge management and use it

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